Enterprise Business Intelligence Solutions (EBIS)

Business Objects Supported OS and Minimum PC Requirements
Supported OS/Browsers and Desktop configuration recommended by SAP/BO (BO SP4) as of December 2013

**BO Client Products OS support**

Windows XP SP3 Professional
Windows Vista SP2 (1)
Windows 7 (1)
Windows 7 SP1 (1)
Windows Server 2003 SP2 (1) (2)
Windows Server 2003 R2 SP2 (1) (2)
Windows Server 2008 (1) (2)
Windows Server 2008 SP2 (1) (2)
Windows Server 2008 R2 (2) (3)

(1) 32-bit and 64-bit O/S editions supported.
(3) 64-bit O/S editions supported.

**Minimum Screen Resolution**

Screen resolution of [1024] x [768] is recommended.

**Minimum Hardware Requirements**

2.0 GHz Pentium 4-class processor
2 GB RAM

**Hard disk space availability (with English language only) for full release installs**

2.0 GB for SAP Business Objects/Crystal client install
Enterprise Business Intelligence Solutions (EBIS)

**Supported Browsers and Browser OS:** Microsoft Windows

<table>
<thead>
<tr>
<th>Browsers</th>
<th>JVM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firefox 3.6</td>
<td>Sun 1.6.0_xx</td>
</tr>
<tr>
<td>Firefox 8.0 (2)(3)*</td>
<td>Sun 1.6.0_02+</td>
</tr>
<tr>
<td>IE 6.0 SP2 / SP3</td>
<td></td>
</tr>
<tr>
<td>IE 7.0</td>
<td></td>
</tr>
<tr>
<td>IE 8.0(1)</td>
<td></td>
</tr>
<tr>
<td>IE 9.0(1)(2)*</td>
<td></td>
</tr>
<tr>
<td>IE 10 &amp; 11**</td>
<td></td>
</tr>
</tbody>
</table>

*New releases of browsers may work but are not officially supported by vendor until official release and also need to be tested thoroughly for all functionality. Google Chrome is NOT supported.

**Requires Compatibility Mode (see below for setting feature on).

**Supported Browsers and Browser OS:** Apple Mac OS X

<table>
<thead>
<tr>
<th>Safari 4.0.3+</th>
<th>Apple 1.6.0_xx</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safari 5</td>
<td>Apple 1.6.0_xx</td>
</tr>
</tbody>
</table>
Enterprise Business Intelligence Solutions (EBIS)

To turn on Compatibility View IE10

1. Click ALT key and click on Tools
2. Click on compatibility view setting
3. Check box: display all the websites in compatibility view

To turn on Compatibility View IE11

1. See if the Compatibility View button 🔄 appears in the address bar. (If you don't see the button, there's no need to turn on Compatibility View.)
2. Click the Compatibility View button 🔄 to display the site in Compatibility View.

Once you turn on Compatibility View, Internet Explorer will automatically show that site in Compatibility View each time you visit. You can turn it off by clicking the button 🔄 again. Or, you can clear the entire list of sites using Compatibility View by deleting your browsing history.